

CORPORATE POLICY STATEMENT

INTRODUZIONE

Since 1959, mechanics and plastics have been our trusted companions and teachers. They have taught us the value of quality and **absolute** precision, together with the ability to adapt to new forms, including entrepreneurial ones, as an extraordinary way to evolve. Generational transitions, technological innovations, and the constant challenges of **highly demanding markets** have led us to believe that necessity creates virtue, especially when it comes to overcoming limits.

The "NTS" brand, complemented by the payoff "**Beyond Moulding**", is the tangible expression of our commitment to going beyond expectations and making a difference: a circular and continuous sustainability that enables growth. The evolution of know-how, industrial efficiency, and the pursuit of total reliability are therefore integral parts of our approach to every business endeavour.

Any numerical objective or economic and operational ¹ performance target must go hand in hand with its sustainability (technological, ethical, social, and environmental), placing people at the centre, together with their satisfaction and personal and professional growth. Our actions are based on a structured **risk-based thinking** approach, which forms the foundation of **business continuity** and organizational resilience. This approach is systematically shared with all employees through structured internal communication channels.



VISION

"*Beyond Moulding*": the future belongs to those who have the courage to be different **and the excellence to be flawless.**



MISSION

¹ For an in-depth analysis we suggest reading the annual document "Direction Re-Examination".

In occasion of the re-examination of the Management system, NTS SpA's Direction:

- verifies the adequacy and the efficacy of the Policy, in particular supervising Company performances, system application grade and accomplishment of the set goals;
- verifies the adequacy of the Policy, according to possible changes in the internal and external managing context of the Involved Parties;
- sets tangible goals, short-termed and aimed to realize the Policy and assure the development and continuous improvement of the Management system.

The Direction assures to all Managers all the necessary resources to the achievement of this Policy.

Every controversy about the achievement of the Policy must be promptly submitted to the attention of the Direction to be solved.

The Policy is shared with all involved parties through notice board and Company intranet system, with relative e-mail notification to all internal NTS mailing list.

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We dedicate our energy to mould manufacturing and the moulding of thermoset and thermoplastic polymer and composite materials. We provide advanced services by offering sustainable, innovative, and highly reliable technical and manufacturing solutions.

The Quality Policy of NTS S.p.A. is the tool through which we share with all interested parties our commitment to ensuring:

- Full customer satisfaction
- Compliance with applicable legal and regulatory requirements
- Conformity with international standards:
 - **UNI EN ISO 9001:2015**
 - **IATF 16949:2016 (Automotive)**
 - **UNI EN 9100:2018 (Aerospace & Defense)**

Our Quality Management System (QMS) is **single, integrated, and harmonized** to meet the requirements of different industries, with particular attention to the regulated requirements of the aerospace sector

For products intended for the automotive industry, we pay special attention to the requirements of **IATF 16949:2016**, recognizing the industry's need for zero defects, process reliability, and full traceability throughout the OEM supply chain.

Likewise, for products intended for the Aerospace & Defense sectors, we pay specific attention to the additional requirements of **UNI EN 9100:2018**, including product safety, counterfeit part prevention, configuration management, and foreign object prevention, recognizing that quality in these sectors is a non-negotiable prerequisite for flight safety and reliability under critical operating conditions



BUSINESS PARTNERSHIP & OPERATIONAL EXCELLENCE

We maintain a professional approach in which customer needs and supplier qualification are central to continuous improvement.

For the Automotive and Aerospace sectors, this translates into:

- **Performance and Customer Focus:** Continuous monitoring and optimization of product conformity rates and on-time delivery performance (OTD), in compliance with Customer Specific Requirements (CSR).
- **Supply Chain Control:** Development and empowerment of suppliers to ensure maximum transparency, complete material traceability throughout the entire supply chain, and prevention of any quality deviations

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PROFESSIONALISM AT THE CORE

People are the most valuable resource of our company: their growth is the true added value of our organization.

The company is therefore committed to promoting professional satisfaction for employees across all roles and, in particular, to fostering the following aspects:

Awareness and Accountability: Promoting awareness of each individual's role and the impact of their work on product conformity and safety

Human Factors: Integrating the study and management of human factors to prevent operational errors and create a safe and ergonomic working environment

Ethical Culture and Reporting: Ensuring a code of ethical conduct based on a culture of transparency (**Just Culture**), where every employee is encouraged to promptly report potential anomalies to protect collective safety



PREMIUM QUALITY

For NTS, quality is a fundamental prerequisite achieved through rigorous compliance with applicable standards. We raise our standards by focusing on:

- **Product Safety**

Critical automotive and aerospace requirements

- **Prevenzione Difetti**

A preventive approach based on methodologies such as **FMEA**, **SPC**, and similar tools

- **Aerospace & Defense Requirements**

- Prevention of **counterfeit** parts throughout the entire supply chain.
- **Configuration** management through documented control of all technical variants, ensuring consistency between approved requirements and finished products.
- Prevention of **foreign object contamination** during all the manufacturing processes



PROFESSIONAL CROSS-POLLINATION

We integrate a variety of professional experiences (automotive, aerospace, industrial) into the solutions we offer our customers, also through business networks and professional and academic partnerships.

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This approach enriches corporate know-how, a valuable intangible asset to be preserved.

We promote:

- Sharing of **Lessons Learned**
- Structured root cause analysis
- Dissemination of best practices
- A permanent objective: **Zero Defects**



ESG: TECHNOLOGY, SUSTAINABILITY & GOVERNANCE

Technological innovation aimed at improving process quality and productivity goes hand in hand with organizational effectiveness and the integration of lean-based solutions focused on reducing waste throughout the value chain

Attention to environmental protection and workplace ergonomics is one of the benefits of this “modus operandi”, supporting compliance with evolving safety and environmental regulations and addressing demographic aging trends that increasingly impact production continuity.

Our company was founded through the entrepreneurial courage of a father and son who passed away at an early stage. This taught us that while people are not eternal, their ideals and values certainly are

Although established as a family-owned company, we firmly believe in a managerial governance model where business continuity and risk management are everyday governance activities.

The commitment to continuous improvement originates first and foremost from Top Management, which is committed to:

- Providing adequate resources and competencies
- Promoting a culture of quality, safety, and reliability
- Ensuring the continuous improvement of the QMS
- Supporting and maintaining valid and effective EN 9100, ISO 9001, and IATF 16949 certifications

This is what doing business means at NTS: innovation, sustainability, responsibility, and absolute reliability in the service of continuous improvement, day after day

22/06/2026

Marco Manzoni Manzoni
(Chairman & Chief Executive Officer)