

## DECLARATION OF COMPANY POLICY

Friends and teachers since 1959, mechanics and plastic are the main protagonists of our company.

They taught us the virtues of quality and precision together with the ability of adapting to new shapes, also entrepreneurial, conceived as an extraordinary chance to evolve.

Generational handovers, technological innovation and constant market challenges led us to believe that need generates virtue, especially when it comes to go beyond limits.

The name “NTS” and its image included in the “*Beyond Moulding*” payoff, is one of the concrete examples of our aim to “go beyond” to make the difference. The consequent know-how evolution is part and parcel of how we interpret every business action.

All numeric goals, about economic and management performances<sup>1</sup>, must go at the same speed of their sustainability (technological, ethic, social, environmental) where the person, his satisfaction, his human and professional growth are at the center of everything. We commit ourselves to let this “belief” guide all our business actions, as it represents the Corporate values that we periodically communicate and share with our NTS Staff.

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<sup>1</sup> For an in-depth analysis we suggest reading the annual document “Direction Re-Examination”.

In occasion of the re-examination of the Management system, NTS SpA’s Direction:

- verifies the adequacy and the efficacy of the Policy, in particular supervising Company performances, system application grade and accomplishment of the set goals;
- verifies the adequacy of the Policy, according to possible changes in the internal and external managing context of the Involved Parties;
- sets tangible goals, short-termed and aimed to realize the Policy and assure the development and continuous improvement of the Management system.

The Direction assures to all Managers all the necessary resources to the achievement of this Policy.

Every controversy about the achievement of the Policy must be promptly submitted to the attention of the Direction to be solved.

The Policy is shared with all involved parties through notice board and Company intranet system, with relative e-mail notification to all internal NTS mailing list.



**Vision:**

The future belongs to those who have the courage to be different.



**Mission:**

We devote our energies to the construction of moulds and moulding of items in plastic material, both thermosetting and thermoplastic.

We provide advanced services, offering sustainable and innovative technical and productive solutions. The “Quality Policy” of N.T.S. S.p.A. applies to the Company Management and to all the staff and it is the main instrument to realize this commitment, together with the meeting of all performance targets set by the Customer, regulatory requirements and UNI EN ISO 9001:2015 standard.

Customer’s satisfaction is pursued through a “Quality Management System” (SGQ) that regulates the internal processes, in a scheduled and documented way, whose aim is to achieve the following goals:



**BUSINESS ORIENTED**

Focusing on the requirements and the experience of the customer and the supplier through a constant improving-oriented attitude, keeping a professional approach: this allows the creation of fruitful *business partnership* that go beyond the traditional concept of supply.



**THE SOCIAL ROLE**

People are our company’s most precious resource: their personal and professional growth is our true added value.



#### TECHNOLOGY AND SUSTAINABILITY:

Technological innovation goes at the same speed with production efficacy and efficiency. We commit every day to optimizing resources according to product unit, also integrating *Lean based* solutions.

The attention to the environment is one of the advantages of this *modus operandi*.



#### PREMIUM QUALITY

Product and process quality are essential elements we gained thanks to the constant observance of the ISO 9001:2015 standard, also stretching towards severe quality systems as those of the *automotive* branch.



#### PROFESSIONAL INFLUENCES

All the variety of professional experiences gets integrated into the solutions we offer to our customers, even through enterprise networks, professional and academics partnership. This attitude allows the enrichment of our *know-how*, precious patrimony of an advanced manufacturing firm such as NTS.



#### BUSINESS CONTINUITY

Our company was founded thanks to the entrepreneurial courage of a father and a son, who unfortunately are no longer with us. This taught us that if people cannot live forever, the ideals and values they brought most certainly can. This is the reason why, even though the company was born as a family managed reality, we firmly believe in a model of business management where business continuity and risk management are daily acknowledged by the

*governance*. The constant improving- oriented attitude comes first of all by our Management, through the regular update of the business model, which is also considered a sharing instrument and a way to involve and motivate our managers<sup>2</sup>.

This is the meaning of doing business according to NTS: innovation, sustainability, responsibility to constant improvement, day by day.

Lallio 18/01/2018

**Marco Manzoni**  
(Executive Vice- President)

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<sup>2</sup> For further details and information we suggest the in-depth analysis of the formative budget planned by our HR dept., in addition to the communication channels often used by NTS (web, social media, newsletters, paper documents).